IGC Strategic Improvement Item no. 1
Subject: Participation in IGC

Strategic Goal: Increase participation from today’s average 30 member organisations to 40 within 5 years

Responsible for this item: The IGC president

Key performance indicator: Number of delegates at IGC meeting

<table>
<thead>
<tr>
<th>Year</th>
<th>Delegates</th>
</tr>
</thead>
<tbody>
<tr>
<td>2002</td>
<td>28</td>
</tr>
<tr>
<td>2003</td>
<td>32</td>
</tr>
<tr>
<td>2004</td>
<td>31</td>
</tr>
<tr>
<td>2005</td>
<td>34</td>
</tr>
<tr>
<td>2006</td>
<td>29</td>
</tr>
<tr>
<td>2007</td>
<td>29</td>
</tr>
<tr>
<td>2008</td>
<td>29</td>
</tr>
<tr>
<td>2009</td>
<td>Target = 42</td>
</tr>
</tbody>
</table>

2002: 28  2006: 29  (Target was 35)  2007: 29  (Target was 40)  2008: 29  (Target was 40)  2009: Target = 42

1.1 Improve information about IGC meetings and Bureau activities between meetings
Secretary/ Webmaster
• Further develop communication channels via website, magazines, delegates and email

1.2 Encourage all Delegates to attend IGC meeting
Secretary
• Establish action plan to target absent Delegates

1.3 Ensure all FAI countries that include gliding as a sport have a Delegate
Secretary/ President
• Establish action plan to target absent countries

1.5 Ensure IGC Meetings meet Delegate’s expectations
Secretary/ President
• Follow-up on weaknesses identified by the survey

1.6 Engage national gliding decision makers with IGC activities
President/ Secretary
• Create environment at the Plenary to attract decision-makers

1.7 Ensure Delegates whose 1st language is not English are able to follow and participate in the meeting
President/ Secretary
• Ensure agendas circulated well in advance
• Keep pace and content of meetings steady and understandable

1.8 Educate glider pilots about the role of IGC
President/ Secretary
• Develop action plan for 2008
IGC Strategic Improvement Item no. 2

Subject: Communication

Strategic Goal: Improve communication with members at all levels (organisations as well as individuals)

Responsible for this item: The IGC Secretary

Key performance indicator:
- Complete register of email contacts for Points of Contact:
- Regular intervals between Newsletter and articles

<table>
<thead>
<tr>
<th></th>
<th>Strategic Action / Sponsor</th>
<th>Initiatives for 2008-10</th>
<th>Report card 2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.1</td>
<td>Improve information flow to member organisations</td>
<td>• Expand circulation of the Newsletters</td>
<td>•</td>
</tr>
<tr>
<td></td>
<td>Secretary/ President</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.2</td>
<td>Improve information flow to glider pilots</td>
<td>• Source volunteers to write articles</td>
<td>•</td>
</tr>
<tr>
<td></td>
<td>President</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.3</td>
<td>Encourage feedback from members</td>
<td>• Ensure in place and contributions occurring by end of 2008</td>
<td>•</td>
</tr>
<tr>
<td></td>
<td>President</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
IGC Strategic Improvement Item no. 3

Subject: Quality of events

Strategic Goal: Improve the quality of Class 1 events

Responsible for this item: The chairman of the Competition Development and Quality Control Committee

Key performance indicator:

- Reduce no of complaints/protests during Class-1 events
  - 2006: 0 Protests / 1 Complaints; 2 x Championships
  - 2007: 1 Protest / 4 Complaints; 4 x Championships
  - 2008
- Increase no of competitors on ranking list
  - 2003: 1,153
  - 2004: 1,790
  - 2005: 2,271
  - 2006: 2,515
  - 2007: 2,800
  - 2008: 3,368 (Jan 09)

- Reduce no of rule changes:
  - 2007: 3 changes
  - 2008: 1 change

- Increase no of impressions on Ranking List web
  - 2006: 221,049
  - 2007: 251,097
  - 2008: 367,310

### Strategic Action / Sponsor

<table>
<thead>
<tr>
<th>Strategic Action / Sponsor</th>
<th>Initiatives for 2008-10</th>
<th>Report card 2008</th>
</tr>
</thead>
</table>
| **3.1** Provide high quality Class-1 events 1st VP | • Roles of Stewards and Jury to be reviewed  
• Steward and Juror training to be continued  
• Chief Stewards to be appointed at time of bid acceptance | • |
| **3.2** Ensure management of Championships is consistent 1st VP | • Complete handbook for 2008 European summer  
• Site visits to be achieved within 12-6 months of start of Championship | • |
| **3.3** Maintain and enhance the pilot ranking list 1st VP | • Maintenance of the Ranking List  
• Annual review | • |
IGC Strategic Improvement Item no. 4

**Subject:** Membership

**Strategic Goal:** Increase number of glider pilots represented through IGC

**Responsible for this item:** The IGC president

**Key performance indicator:** Number of gliding members of FAI member organisations at end of:
- 2004: 126,446
- 2005: 122,900
- 2006: 120,421
- 2007: 120,509 (Target was 2005 minus 3% = 117,273)
- Target 2008: 2005 minus 5% (reduce negative development)
- Target 2009: 2007 plus 5% (start positive development)

|-----|---------------------------------------------|----------------------------------------------------------------------------------------|-----------------|
| 4.1 | Create awareness and image of the gliding sport President | • GP round to be held in 2008/2009  
• WAG participation in 2009  
• Create contractual relationship with sponsor |                 |
| 4.2 | Reduce blocking factors (license, airworthiness, medical, cost of administration, access to airspace). President | • Maintain contact with FAI, Commissions, EAS and EGU.                                |                 |
| 4.3 | Review expansion possibilities (light gliders, other competition types, new members categories) President | • Enhance the GP product with media coverage for all events  
• Consolidate classes of gliders                                      |                 |
| 4.4 | Expand within FAI President                  | • Action plan required for 2008                                                      |                 |
| 4.5 | Promote parallel gliding opportunities OLC Coordinator | • OLC development to be maintained  
• Specifications to be developed for simulated gliding products |                 |
| 4.6 | Support gliding organisations to recruit, maintain and motivate members Secretary | • Develop better measures of membership numbers  
• Develop centralised collecting house of sharing information on recruitment, retention and motivation |                 |
IGC Strategic Improvement Item no. 5

Subject: Safety

Strategic Goal: Reduce the number of reported incidents and accidents in IGC sanctioned championships events

Responsible for this item: The IGC President

Key performance indicator: Reduction in the rate of injury accidents per annum
  - Target 2007: Establish criteria for statistical data
  - Target 2008: Collect and compile data
  - Target 2009: Analysis of accidents and initiatives to reduce accidents/fatalities by dialogue with appropriate bodies (manufactures, gliding organisations etc) is taken.

|---|---------------------------|-----------------------|-----------------|
| 5.1 | Investigate ways to develop a risk profile of gliding in sanctioned competitions P Platzer | • Survey all gliding nations by end of 2009  
• Workshop in 2010 to develop common method of risk analysis in conjunction with OSTIV and other relevant organisations | • |
| 5.3 | Communicate safety information to organisations P Platzer | • Establish safety newsletter through national gliding magazines  
• Establish safety information to be established on website by end of 2010 | • |
IGC Strategic Improvement Item no. 6

**Subject:** Finance

**Strategic Goal:** Provide budget for IGC activities

**Responsible for this item:** The IGC President

**Key performance indicator:** Budget for 1, 2, and 5-year plans to support IGC activities established

<table>
<thead>
<tr>
<th></th>
<th>Strategic Action / Sponsor</th>
<th>Initiatives for 2008-10</th>
<th>Report card 2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>6.1 Pay expenses for IGC Officials at Cat 1 events 1&lt;sup&gt;st&lt;/sup&gt; VP/ Treasurer</td>
<td>• Audit costs to ensure value for money</td>
<td>•</td>
</tr>
<tr>
<td></td>
<td>6.2 Pay expenses for IGC Officers President/ Treasurer</td>
<td>• To be reported to Plenum annually</td>
<td>•</td>
</tr>
</tbody>
</table>
|   | 6.3 Ensure Income meets planned Expenses President/ Treasurer | • To be reported to Plenum annually  
• Alternative revenue sources to be identified during 2008 | •               |
|   | 6.4 Create overview of financial situation Treasurer | • Budget to be presented to Plenary annually | •               |